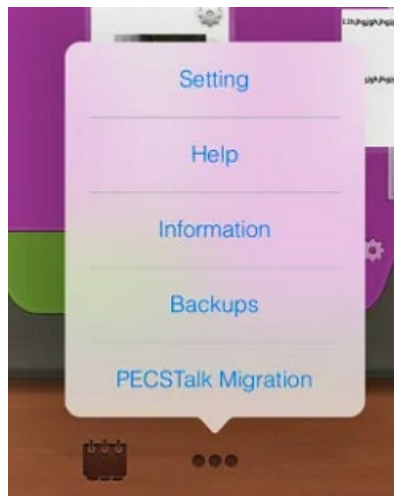


How to Migrate from PECS IV+ to PECSTalk

To start the **PECS IV+ to PECSTalk** migration process your iPad should be running the latest version of PECS IV+ and iOS. iOS version 17 or later is recommended with iOS version 15.5 being the minimum requirement. During the migration process, your device will need internet access as well as a valid email address (email address should be the one used to initially purchase PECS IV+). Check your Apple app purchase history to confirm the email address used for purchase.

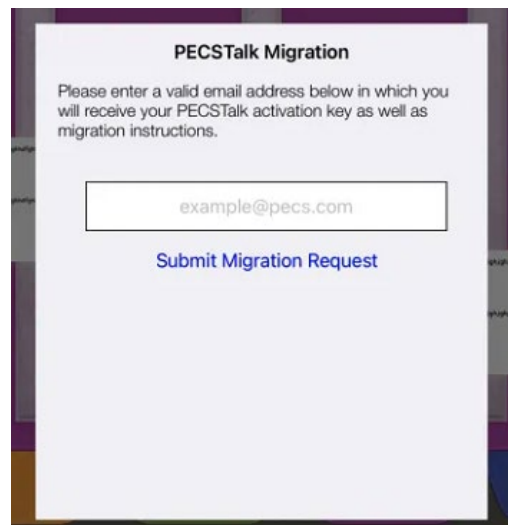
STEP 1:

Verify that you are using the latest version of **PECS IV+ (Version 1.2.1)** by opening the Apple App Store and looking for an update. Next, close out any other apps that may be running on your device. Open the **PECS IV+** app and then open the menu (three dots). To start the migration process, tap on **PECSTalk Migration**.



STEP 2:

The PECSTalk Migration form will open. Enter a valid email address and tap **Submit Migration Request** to submit the form.

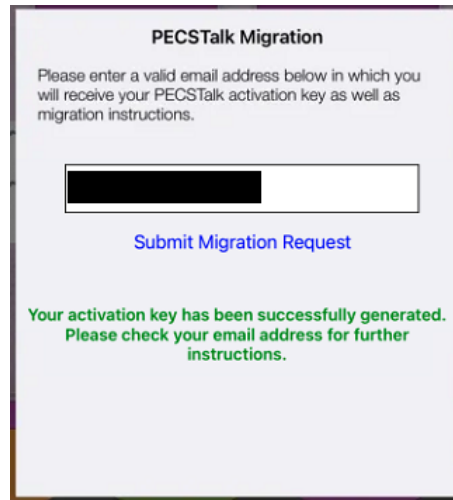
A screenshot of the PECSTalk Migration form. The form is a white card with a purple header and a white body, floating over a blurred background of the app's interface. The form contains the following text: "PECSTalk Migration", "Please enter a valid email address below in which you will receive your PECSTalk activation key as well as migration instructions.", a text input field containing "example@pecs.com", and a blue button labeled "Submit Migration Request".

How to Migrate from PECS IV+ to PECSTalk

It will take a few moments for your request to be processed. *Only one activation request may be submitted per device.* Once the migration request is successfully processed, the following message will pop up on your device:

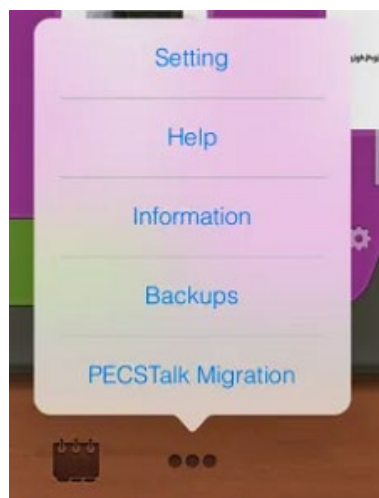
Your activation key has been successfully generated. Please check your email address for further instructions.

A confirmation email that includes your activation key will now be sent to the email address provided.



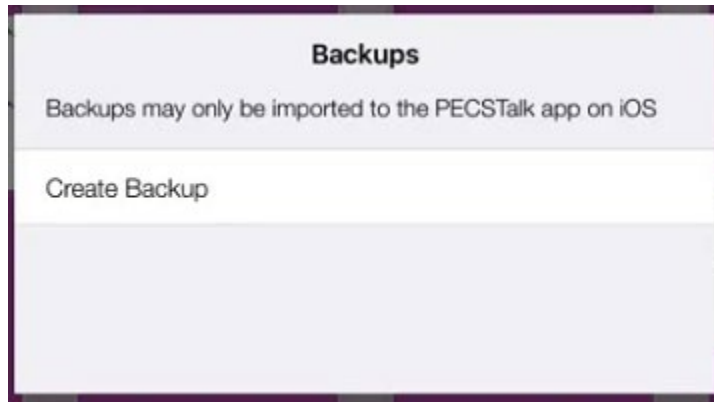
STEP 3 (Optional):

If you would like to export the current user data stored in **PECS IV+** and import into the new app, it is recommended that you start this process while waiting for your confirmation email with activation key to be delivered. *If you do not want to import the user data stored in PECS IV+ into PECSTalk, please skip this step.* To export your current data, go back to the main app menu and tap on **Backups**.

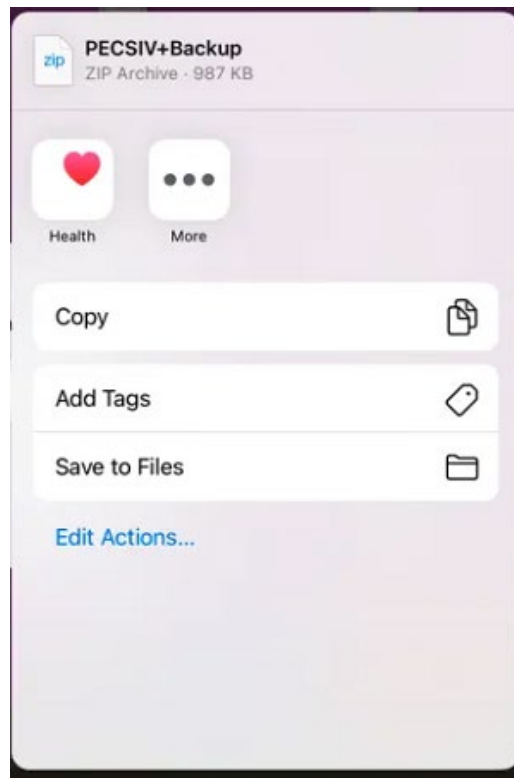


How to Migrate from PECS IV+ to PECSTalk

Next, tap on **Create Backup**.

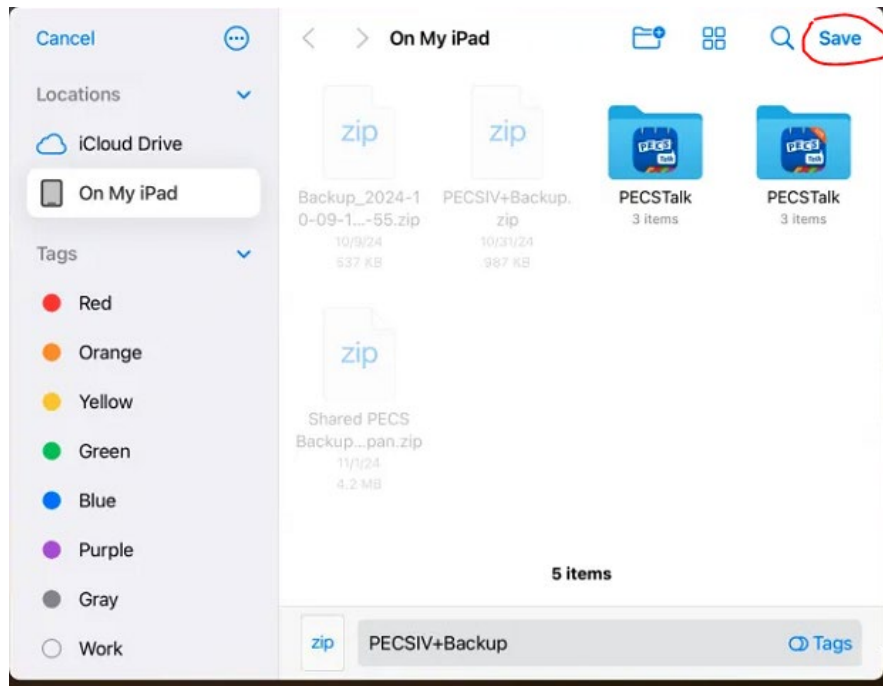


It will take a few moments for the data to be saved and a backup file to be created for export. Once completed, you will be prompted to select a location to store the backup file.



How to Migrate from PECS IV+ to PECSTalk

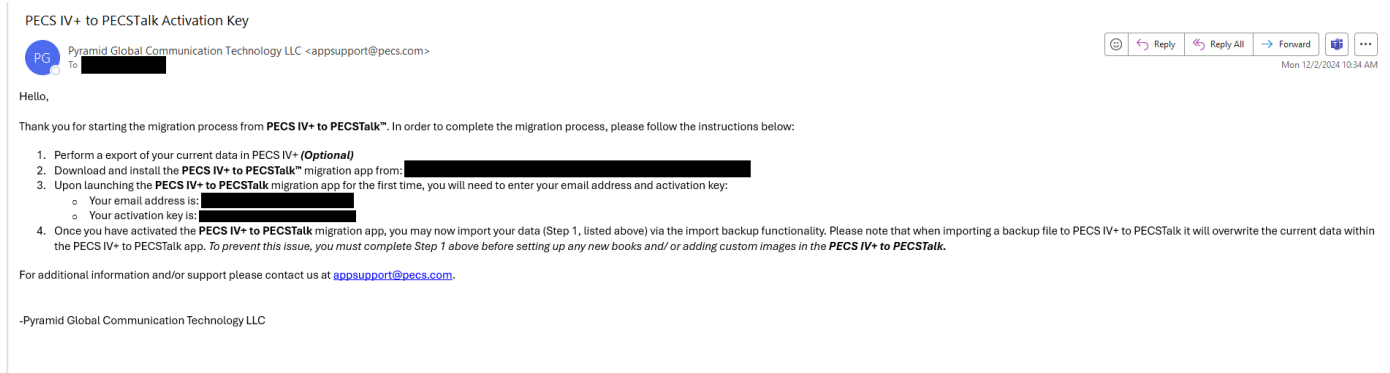
Tap on **Save to Files** to store the backup on your device.



Next, tap **Save** in the top right corner. Once the **PECS IV+** user data has successfully been exported and saved to your device, close the **PECS IV+** app.

STEP 4:

Access the email inbox for the address you used to complete **STEP 2**. You should have received an email from **Pyramid Global Communication Technology LLC** (appsupport@pecs.com) with the subject line of **PECS IV+ to PECSTalk Activation Key**. If the message is not in your inbox, please check your junk or spam folders. The email will look like the one shown below.



The email contains an **Activation Key** and download link for the **PECS IV+ to PECSTalk** app. To download the new app via the Apple App Store, click on the link included in the email while you are on your Apple device.

How to Migrate from PECS IV+ to PECSTalk

STEP 5:

Once the **PECS IV+ to PECSTalk** app has been downloaded to your device, open the new app by tapping the **PECS IV+ to PECSTalk** icon. After creating your first book within the app, an activation form will appear.

PECS IV+ Migration Form

Welcome to PECS IV+ to PECSTalk™!

Thank you for downloading PECS IV+ to PECSTalk. This version of PECSTalk requires you to activate this app using the activation key obtain from PECS IV+. You will only need to do this once and a internet connection is required for this activation to proceed.

Please enter your email address and activation key below.

Email

Activation Key

Check this box to stay connected regarding app offers and information. You can unsubscribe at any time.

Activate

To begin using the app, you must first activate the app. On the activation form, enter the email address you used in **STEP 2** and activation key you received in the activation confirmation email. Now, tap **Activate** to unlock the app. *Each activation key is entitled to one activation only. You will only need to unlock the app the first time you use it.*

Once activation has successfully completed, the following message will pop up on your device:

Your activation was a success. You are now free to use this app without any limitations. Upon closing this window, please feel free to import your PECS IV+ backup file.

Activation Success!

Your activation was a success. You are now free to use this app without any limitations. Upon closing this window please feel free to import your PECS IV+ backup.

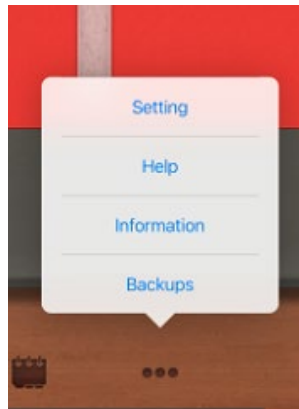
Close

STEP 6 (Optional):

If you followed **STEP 3** above and wish to import the saved backup file from **PECS IV+**, we advise that you complete this step before using the new app with your learner AND/OR save any books created in the new app before starting the importation process. Failing to follow this advice will lead to the overwriting of any unsaved, current books.

How to Migrate from PECS IV+ to PECSTalk

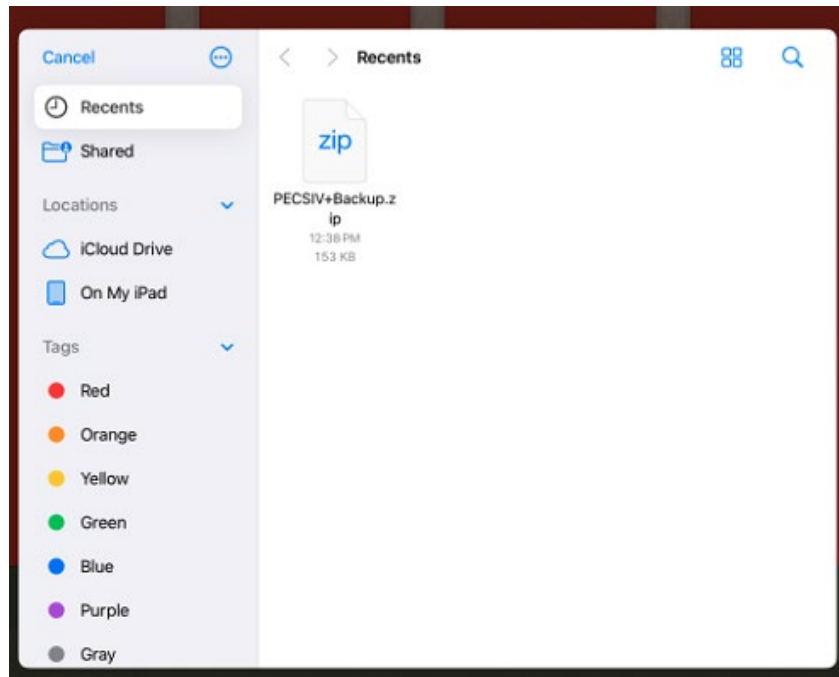
Tap on the main menu in **PECS IV+ to PECSTalk** and tap **Backups**.



Next, tap on **Import Backup**.



Now, tap on the backup file you created in **STEP 3** of the **PECS IV+ to PECSTalk** migration process.

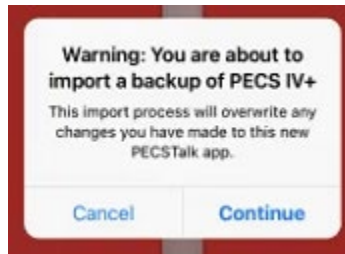


How to Migrate from PECS IV+ to PECSTalk

The following message will pop up on your device:

Warning: You are about to import a backup of PECS IV+. This import process will overwrite any changes that have been made to the new PECSTalk app.

If you have already created books in the new app and want to save them, tap **Cancel**. You will then need to back up your current data in PECS IV+ to PECSTalk before importing your backup file from PECS IV+. Alternatively, if you are ready to import your backup file from PECS IV+, tap **Continue**.



It will take a few moments for the import process to be completed. Please note it may take more than a few moments if the amount of data being imported is large. Once the import process is completed, the app may restart.

Congratulations! You have successfully migrated from PECS IV+ to PECSTalk. If additional help is needed, contact us at [**appsupport@pecs.com**](mailto:appsupport@pecs.com).